

FAQ's / Frequently asked questions ?

Your questions answered

1. I can only supply a jpeg image but I require badges with Screen-printing?

Answer: If it is a simple drawing then we will create a Vector drawing f.o.c. However, for complicated drawings a £30 artwork charge will apply (subject to sight of image)

Artworks required saved as either:- CorelDraw file saved as curves or
Illustrator EPS file saved in outline. For Die-sublimation - high resolution jpeg

2. I want Photo ID cards, How should I supply the photo images & details ?

Answer: Digital images ideally at 60kbh (600 x 400 pixels) and sent by email if only a small quantity is required however, for large quantities, burned to a disk and sent by post.

Names & titles required ideally in Excel spreadsheet format in the case lettering required.

3. Are the badge magnets safe ?

Answer: Well Yes, these are constant magnets and not electromagnets although we do advise that they are not suitable for people fitted with heart pacemakers. We also advise to keep the magnets at least 15cm (6") from sensitive equipment!

4. Are there any discounts if I place a large order ?

Answer: Yes, there are price banded discounts for most items so, the more you buy the more you save.

5. How soon will I receive my products after I place my order ?

Answer: Depending on the products, lead time is normally 5-7 working day's however, some products like Plain Lanyards, CC badges & PVC wallets are ex-stock and can be delivered on a next day basis while others like printed lanyards and promotional badges take between 2 - 3 weeks.

6. I only require a small number of badges?

Answer: Depending on the product type & print method, small orders are welcome however, a small order charge may apply. Please contact us for more information!

FAQ'S?????

Contact us!

For more information or to request a sample or quotation please contact us via our website or click on the email link info@finesign.co.uk.

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